

Performance Measures Subcommittee



Recent Accomplishments

- Major review of CASA's Performance Measuring system
 - ✓ Seven performance measures and 38 performance indicators
 - ✓ Reported to the Board in March 2007
 - ✓ Further refinements → Tomorrow's report

Performance Measures

Measuring Alberta's Progress Toward CASA's Vision of Clean Air

- Ambient air quality
- Emissions
- Energy use
- Monitoring air quality effects

Measuring CASA, the Organization's Progress

- Implementation of CASA recommendations
- Client satisfaction
- Public recognition of CASA

Your Contribution:

Recommendation #2

CASA teams should measure their own performance with respect to their terms of reference....

- **New performance indicators?**

Your Contribution:

Performance Measure #3

Number of recommendations through the Comprehensive Air Quality Management System process implemented.

- **4 years later, You rate the implementation of your own recommendations.**

Your Contribution:

Performance Measure #4

Degree of CASA members, partners, and clients' satisfaction with the CASA approach.

- **You provide feedback through a satisfaction survey.**

Your Contribution:

Is critical to the success of CASA!

Thank you.